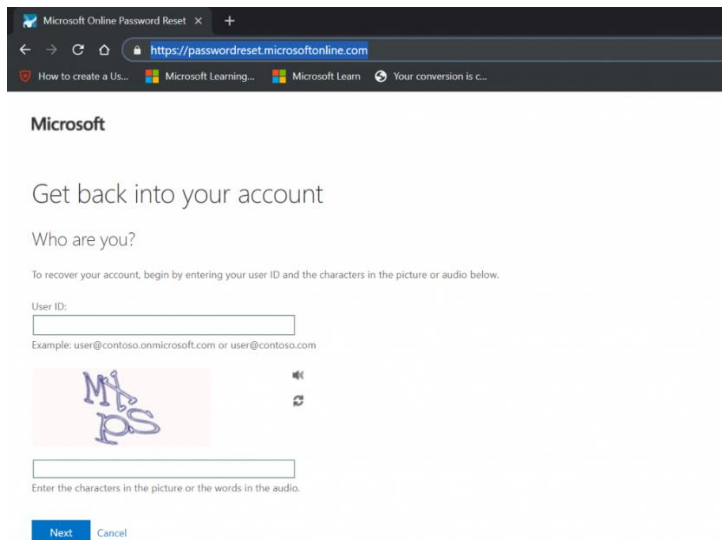


Resetting Password Using SSPR

To reset password Login to,

<https://aka.ms/sspr> or <https://passwordreset.microsoftonline.com/>

Enter the User ID and characters displayed to begin the password reset,



User has to verify two options to reset the password, it is up to users to select any of the two options allowed by administrators



Get back into your account

verification step 1 > verification step 2 > choose a new password

Please choose the first contact method we should use for verification:

Email my alternate email

Text my mobile phone

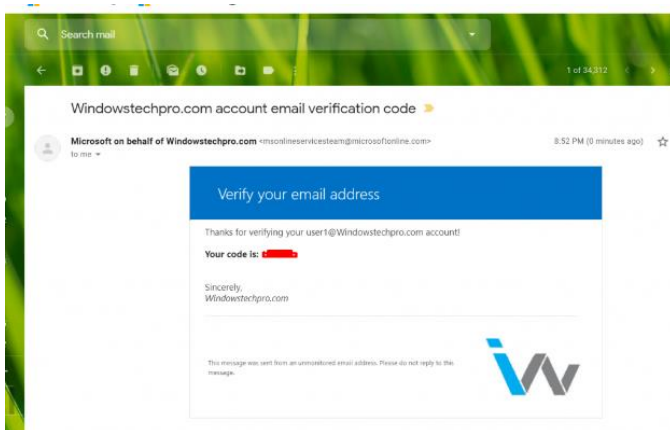
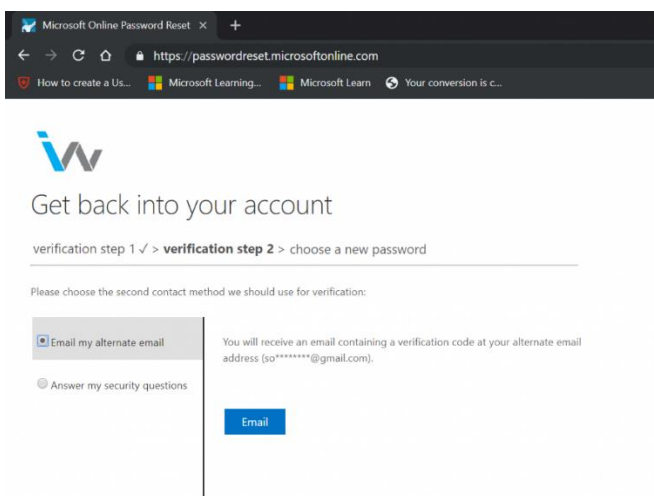
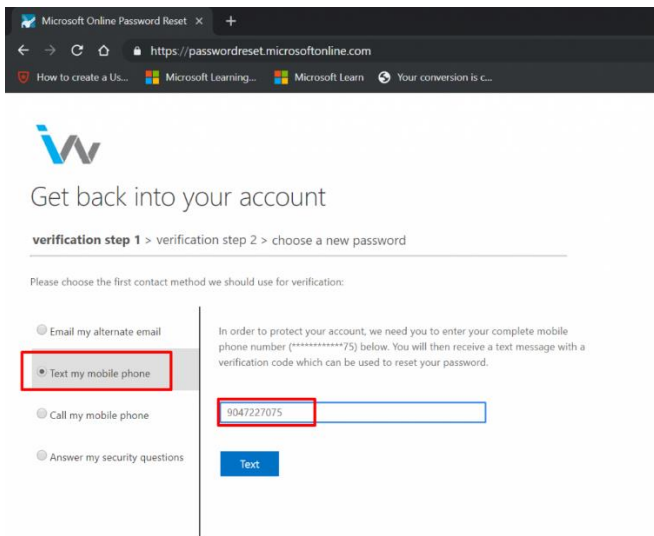
Call my mobile phone

Answer my security questions

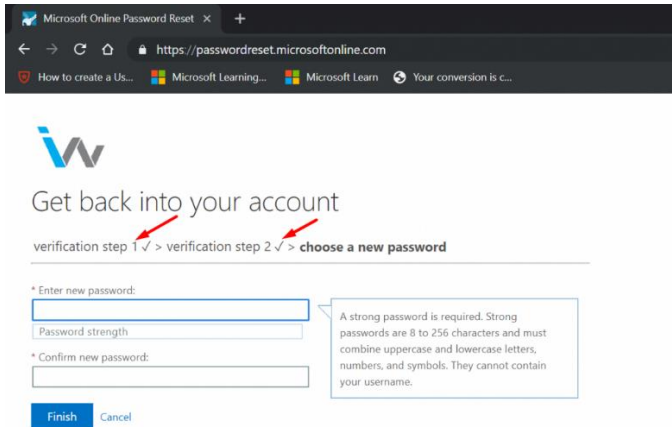
You will receive an email containing a verification code at your alternate email address (so*****@gmail.com).

Email

Cancel



User has verified 2 options, now user can enter new password to reset



It will validate the Password policies defined tenant level. Post verified enter new password. User will get a notification

